

Quality Policy

Avtrade is committed to providing its customers with aircraft parts and support services within the agreed aviation requirements. Our aim is to meet or exceed our customer expectations in all aspects of quality of product and customer service in line with the strategic direction of the company, while making a reasonable profit.

In order to meet this policy, Avtrade have fully implemented a documented Quality Management System that meets the requirements of **AS/EN9120 & ASA100** Standards. This covers all aspects of the operation including: order acceptance, leasing, stores management, repair/overhaul management, brokering and despatch.

The Quality Manager has the delegated authority and responsibility to ensure that the system is implemented and understood at all levels in the company. All employees are responsible for the quality of their own work and empowered to control and contribute to quality improvements.

The Quality Management System is subject to regular independent auditing, as part of a continuous improvement process and this policy is reviewed for suitability at the regular Management Reviews.

We are also committed to maintaining a safe and environmentally friendly operation.